Essential Rollator
with Loop Hand Brakes

ITEM #W1700-14
Made in China
2014 ESSENTIAL MEDICAL SUPPLY, INC.
Do not attempt to adjust or operate your Essential Rollator walker without carefully reading all instructions in this manual. If, after reading this manual, you have any questions, please call your health professional or place of purchase, otherwise injury or damage may occur.

**SET UP INSTRUCTIONS**

1. Remove all contents from carton and remove protective packaging. The carton should contain the following:

   - Loop Brake Handles are attached to the Frame by Cables (2)
   - Backrest
   - Backrest Bracket
   - Height Adjustment Knobs (2) with Bolt & Washer
   - Tote
   - Hinged Folding Mechanism
   - Serial No. Label on back (White label, number starts with “CB-“)

**Do not use the walker if there is apparent damage and/or if parts are missing.**

**Please call place of purchase for repair/return information.**
SET UP INSTRUCTIONS

2. To open the frame, push down on the hinged folding mechanism until it is straight.

3. Install the backrest and handles.
   (a) To insert the backrest, push in the knobs on the outside of the backrest and insert the backrest into the brackets on the front of the walker frame. If properly installed, the backrest should click into place and the pins should protrude into the holes.
   (b) Unscrew height adjustment knobs from handles and insert handles into the frame of the walker while making sure the cables are on the outside of the frame.
   (c) Adjust the handle height as directed by your physician, physical therapist or trained professional. Insert the bolt from inside of the frame so that the hex head fits snugly into the six sided hole in the frame.
   (d) On the outside of the frame, place the washer on the bolt and rotate the knob clockwise until fully tightened. Make sure that the bolt head is still securely recessed in the frame.

4. Make sure all attached hardware is tightened securely.
USER WARNING  
— Read Immediately —

DO NOT USE YOUR WALKER AS A WHEELCHAIR OR TRANSPORT CHAIR.

Use seat for stationary seating only.
Never sit and push with your feet.
Do not go up or down stairs or use on escalators or moving walkways.
Do not allow another person to push you while seated.
Do NOT stand on your unit.

USE and SAFETY INFORMATION

USER WEIGHT LIMIT: 300 lbs.

- Make sure the unit is fully open, the seat is down, and the hinged folding mechanism (see page 2) under seat is locked in the straight position.
- Care should be taken to ensure that all hand and height adjustments are secure, and that all wheels move freely before using the unit.
- Make sure that both height adjustment knobs are fully tightened and handles are at equal heights. Test unit for stability before applying weight to hand grips.
- Test the loop brakes before operating the unit. When wheels are locked, the lock bar on rear wheels should prevent wheels from turning. If the rear wheels turn while brakes are locked, please take unit back to your provider for adjustment. When loop brakes are released, the wheels should spin freely. (See page 5 for Brake Operation.)
- Replace tires when worn or damaged.
- Always consult with your physician or therapist to determine proper adjustment and usage. They should assist in the height adjustment for maximum support and correct brake activation.
- Always observe the weight limit. Check all labels are present and legible. Removal of serial number and product labels void warranty.
USER WARNING
– Read Immediately –

Check front casters weekly for signs of damage.

DISCONTINUE USE IF FRONT CASTERS LOOSEN THEN RETURN TO PLACE OF PURCHASE OR CONTACT ESSENTIAL MEDICAL.

USE and SAFETY INFORMATION (continued)

- If loop brake handles are exposed to extreme temperatures (above 100° F or below 32° F), high humidity and/or become wet, prior to using the unit, ensure handgrips DO NOT twist on frame handle - otherwise damage or injury may occur.

- All wheels MUST be in contact with the floor at all times during use. This will ensure the unit is properly balanced.

- To prevent tipping, which may result in injury or damage:

  (a) DO NOT attempt to reach objects if you have to move forward while seated.

  (b) DO NOT hang anything from the frame of your unit. Items should be placed in the tote designed for your unit.

  (c) The backrest should ALWAYS be in place and is NOT designed to support your full body weight.

  (d) When reaching or picking up items, place both feet securely on the floor and reach down between your knees.

  (e) DO NOT add to your load when you are seated.

The above situations will cause a change of weight distribution and may cause the unit to tip, resulting in injury or damage. Always use EXTREME caution when reaching for any object.

- The brakes MUST be in the locked position and the backrest must be installed before using the seat.

- DO NOT use seat when unit is on an incline or uneven ground.

- DO NOT have anyone push you while you are seated. This is a walking aid only and not intended for use as a transportation device.

- Make sure you get proper instruction for use from your supplier.
HAND BRAKE OPERATION

Always operate wheel locks on both sides at the same time.

- **To Slow or Stop Unit Temporarily**
  Pull up on the loops with your fingers until the walker slows or stops.

- **To Lock Wheels in Position**
  Press down on the top of the loop with the palm of your hand until you feel it lock into place.

USER WARNING

⚠ Before sitting, test the walker to make sure it will not roll. Before sitting, touch the seat edge with your legs to ensure proper seating position onto the walker. Slowly lower your body onto seat.

- **To Release Wheel Locks**
  Stand between handles and push up on the bottom of the loop using the palm of your hand until the loop returns to its original position.
CLEANING, CARE and MAINTENANCE

Your new Essential Rollator walker is a mechanical device with moving parts and, like all mechanical devices, needs regularly scheduled maintenance. Much you can do easily, however, if you find problems in periodic checks, please return unit to place of purchase for service or repair.

CLEANING:
Wipe frame with a damp cloth to remove dirt and dust as needed.

STORAGE:
Keep unit indoors overnight and **DO NOT** expose to salt air or harsh environments. If exposed, inspect for damage and clean before using.

PERIODIC CHECKS:
Units used on a daily basis should be checked weekly for:

1. **Front Wheel (caster) function:**
   (a) Turns easily.
   (b) **Is completely secure in the frame.**
   (c) **Is free of hair, lint and other debris that could interfere with wheel operation**

2. Visually inspect the frame, tubing, and welds for cracks, dents, or bends.

3. Inspect all wheels to ensure they are in good condition with no significant wear, cracks or damage.

4. Verify operation of the brakes, rear wheels should not turn when brakes are engaged. Have them adjusted if necessary. Contact your dealer or place of purchase for adjustment.

5. If the handgrip is loose, do not use. Contact your place of purchase.

6. Replace any broken, damaged or worn items immediately.
ESSENTIAL MEDICAL SUPPLY, INC.
LIMITED WARRANTY

Essential Medical Supply, Inc. ("Essential") warrants its products free from defects in materials and workmanship ("Warranty") for a Limited Lifetime from the date of purchase ("Warranty Period"). The Warranty extends only to the original purchaser of Essential products. If within the Warranty Period there is a breach of Warranty as to an Essential producer, such product shall be repaired or replaced at Essential's sole discretion. This Warranty does not include any labor or shipping costs incurred in replacement, part installation, or repair of any Essential product. ESSENTIAL'S SOLE OBLIGATION AND YOUR EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE LIMITED TO REPAIR AND/OR REPLACEMENT OF THE DEFECTIVE ESSENTIAL PRODUCT.

For Warranty service, please contact the dealer from whom you purchased your Essential product. In the event you do not receive satisfactory Warranty service, please write Essential directly at:

Essential Medical Supply, Inc.
Customer Service Department
6420 Hazeltine National Drive
Orlando, FL 32822-5121

Please provide the dealer's name, address, and date of purchase, and indicate the nature of the problem and the Essential product serial number.

Upon receipt of written notification, Essential will issue a return authorization. The defective unit or parts must be returned to Essential for Warranty inspection using the serial number as identification within thirty (30) days of the date of return authorization. DO NOT return products to Essential without Essential's prior written consent. Cash on delivery shipments will be refused and shipping charges must be prepaid.

Limitations and Exclusions: The Warranty shall not apply to products if 1) the Essential serial number has been removed or defaced; 2) the product has been damaged by negligence, accident, improper operation, maintenance or storage; and/or 3) the product has been modified without Essential's express written consent or repaired by an unauthorized third-party ("Warranty Disqualifying Events") include but are not limited to the addition of unauthorized parts or attachments or damage caused by circumstances beyond Essential's control, the occurrence of which shall be determined exclusively by Essential. The Warranty also shall not apply to problems or defects arising from normal wear and tear on Essential products and parts, including but not limited to rubber tips and hand grips, and failure to adhere to user instructions and safety precautions.

THE WARRANTY STATED HEREIN IS THE SOLE AND EXCLUSIVE WARRANTY OFFERED BY ESSENTIAL. THERE ARE NO OTHER WARRANTIES RESPECTING ESSENTIAL'S PRODUCTS, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF DESIGN, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, EVEN IF ESSENTIAL HAS BEEN INFORMED OF SUCH PURPOSE. NO AGENT OF ESSENTIAL IS AUTHORIZED TO ALTER OR EXCEED ESSENTIAL'S WARRANTY OBLIGATIONS AS SET FORTH HEREIN. ESSENTIAL SHALL NOT BE RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF USE OF ESSENTIAL PRODUCTS.

Product Serial No. ___________________________

NOTE: Warranty voids if Serial No. label is removed or destroyed.